GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

STARRED QUESTION NO:474
ANSWERED ON:21.12.2000
LOSS TO PASSENGERS DUE TO CANCELLATION OF FLIGHTS
T. GOVINDAN

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the Union Government are aware that due to cancellation of flights, those passengers going abroad found themselves in great difficulty including loss of employment, and deprivation of their livelihood;

(b) if so, the details of such complaints received in this regard; and

(c) the action taken in such matters?

Answer

THE MINISTER OF CIVIL AVIATION (SHRI SHARAD YADAV)

(a), (b) and (c): Flights are sometimes cancelled due to some unavoidable reasons like technical problems, poor weather conditions etc. When such cancellation takes place, all efforts are made to transfer passengers to other flights including those of foreign airlines which are next available or re-route them over other points to their final destinations.